



3200 Highland Avenue  
Downers Grove, IL 60515

August 8, 2019

Dear Provider,

As a reminder, there is a new address for Provider Refund Checks. Please send any qualifying checks to the following address:

Lockbox 842499  
1950 N Stemmons Freeway  
Suite 5010  
Dallas, TX 75207

If you have any questions, please call Aetna Better Health® of Illinois at **866-600-2139**, 24 hours a day, 7 days a week, or visit online at <https://www.aetnabetterhealth.com/illinois>.

Thank you for your cooperation,

Aetna Better Health of Illinois  
Provider Experience Team